



Policies and Release of Liability

THIS AGREEMENT is entered into by and between Greenbrier Grooming, LLC, and dog owner

Owner

Dog Name / Breed

1) I (Owner) represent that I am the legal owner of the above named dog(s) and I assume all risks, dangers, and responsibility for injuries to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm while Owner's dog(s) is/are attending daycare, boarding, or receiving grooming services.

2) PHOTO AND VIDEO RELEASE: We love to post pictures and videos on Facebook, our website, and/or in advertisements. Owner agrees to allow Greenbrier Grooming and Pet Resort to use Owner's pet's name and any images of Owner's pet taken while he/she is at Greenbrier Grooming and Pet Resort, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and Owner releases to Greenbrier Grooming and Pet Resort all rights that Owner may possess or claim to such image, likeness, recording, etc.

3) DOG'S HEALTH: Owner further understands and agrees that Owner's dog(s) are healthy and will at all times while attending Greenbrier Grooming and Pet Resort have current vaccinations as follows:

Boarding and Daycare – Proof of vaccination required for Rabies, Bordetella, and DHPP.

Grooming – Proof of vaccination required for Rabies.

Owner is not enrolling any dog that has any condition that could potentially jeopardize the health of other dogs or people, and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog is vaccinated for Bordetella (Kennel Cough) there is a chance that the Owner's dog can still contract Kennel Cough. Owner agrees that Owner will not hold Greenbrier Grooming and Pet Resort responsible if Owner's dog(s) contracts Kennel Cough or other dog-dog transmitted ailments.

4) FLEA/TICK FREE: All dogs must be flea/tick free. Should a dog be observed to have fleas or ticks while boarding or enrolled in daycare, a flea/tick treatment will be applied and charged to the owner at a rate of up to \$80.00 depending on severity and size of dog. Grooming services will not be provided if a dog has fleas or ticks.

5) GROUP PLAY FOR BOARDING: All dogs must pass a general behavior assessment in order to attend group play for boarding or to attend daycare. No dog may be admitted to group play who shows any signs of any type of aggression. Owner further understands and agrees that in admitting Owner's dog(s) to group play, Owner is representing to Greenbrier Grooming and Pet Resort that dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any



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threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Greenbrier Grooming and Pet Resort staff may be required to leave boarding.

Group play for boarding: Yes No _____ Initial

6) **RELEASE OF LIABILITY:** Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Dog play is monitored by Greenbrier Grooming and Pet Resort staff to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither daycare/boarding nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of Owner's dog(s), and Owner hereby releases Greenbrier Grooming and Pet Resort staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending Greenbrier Grooming and Pet Resort.

7) **PERSONAL PROPERTY:** Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees or invitees of Greenbrier Grooming and Pet Resort, or to the equipment, facilities, or other property of Greenbrier Grooming and Pet Resort, caused by Owners dog(s). Owner also agrees that Greenbrier Grooming and Pet Resort shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.

8) **FOOD/MEDS** when boarding overnight, Owner agrees that it is the Owner's responsibility to leave adequate supply of food and medications for Owner's dog(s) during the entire time Owner's dog is cared for by Greenbrier Grooming and Pet Resort. Should the food/medication supply need replacement, Owner authorizes Greenbrier Grooming and Pet Resort to purchase replacement food and Owner will reimburse Greenbrier Grooming and Pet Resort for the food and medication costs plus up to \$25.00 time/distance trip fee per occurrence.

9) **VETERINARIAN LIABILITY AND CARE:** Owner authorizes Greenbrier Grooming and Pet Resort to obtain medical treatment for Owner's dog(s) if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that dog(s) may need medical treatment including anesthesia. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Greenbrier Grooming and Pet Resort to use Owner's vet or nearest 24-hour vet hospital for required treatment.

_____ Owner's Initials

10) **WEAKENED IMMUNE SYSTEM:** Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing condition. As such, by using our facility the Owner is waiving any claim for injury or illness experienced by Owner's dog while in our care.

11) **ELDERLY DOGS:** Owners of elderly dogs (approaching the end of life) need to know if in the event Owner's dog passes on while in our care, our policy is to transport Owner's dog to Owner's vet (within 30 miles) where he/she will be held until Owner can be reached by the Vet for further instructions. If Owner's vet is closed or outside of our transport distance, then we will transport to the nearest 24-hour facility.



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- 12) GROOMING expense to be paid if Owner's dog(s) nails are too long and causing breaking of skin or deep scratches to staff, volunteers, and/or other dogs. Nail trim cost up to \$15.00. In addition if Owner's dog(s) happens to soil their fur we will bathe them at Owner's expense.
- 13) PREPAID PACKAGES: Owner understands that prepaid daycare packages are nonrefundable and expire 12 months from date of purchase. Discounted packages are provided only if they are paid for in advance.
- 14) PAYMENTS are due and payable at the end of each visit. Payments may be made in cash, credit card, or check (with a valid PA driver's license). Non-sufficient funds fee is \$40 for returned checks.
- 15) DEPOSITS, CANCELLATIONS AND NO-SHOW POLICY: A 50% deposit is required for boarding. Boarding and Daycare cancellations must be made 72-hours prior to reservation date or deposit is forfeited. Grooming cancellations must be made 24-hours prior to the reservation date for one day, 48-hours prior to the reservation for multiple dogs.
- 16) CLOSING TIME AND GROOMING PICKUP: Owner agrees that if Owner's dog(s) is/are not picked up from boarding or daycare by closing time of 6:00 p.m., then Owner hereby authorizes overnight boarding appropriate for dog(s) and to pay Greenbrier Grooming and Pet Resort for applicable overnight boarding charge plus any charge for required food. Owner agrees that if Owner's dog(s) is/are not picked up from grooming within 2 hours of being notified of completion, Owner will be charged a daycare fee.
- 17) RIGHT OF REFUSAL: Greenbrier Grooming and Pet Resort reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain the health, temperament or other daycare/boarding standards. The determination shall be made at the sole discretion of Greenbrier Grooming and Pet Resort.
- 18) FULL FORCE AND EFFECT: Owner further understands and expressly agrees that each and every of the foregoing provisions contained in paragraphs 1-18 shall be in force and effect and shall apply to each and every occasion on which Owner's dog(s) stays with Greenbrier Grooming and Pet Resort for daycare, extended boarding, or other services, as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a writing signed by the parties. Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner's Signature

Date

Owner's Printed Name